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DEC 2 6 1996

December 26, 1996

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FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF SECRETARY

Mr. William F. Caton Acting Secretary Federal Communications Commission Mail Stop 1170 1919 M Street, N.W., Room 222 Washington, D.C. 20554

Fina Harrison (228)

Dear Mr. Caton:

Re: CC Docket No. 96-128, Implementation of the Pay Telephone Reclassification and Compensation Provisions of the Telecommunications Act of 1996, Comparably Efficient Interconnection Plan for the Provision of Payphone Service

On behalf of Pacific Bell and Nevada Bell, please find enclosed an original and six copies of their "CEI Plan for Payphone Service" in the above proceeding.

Please stamp and return the provided copy to confirm your receipt. Please contact me should you have any questions or require additional information concerning this matter.

Sincerely,

Enclosures

No. of Copies rec'd 017 List ABCDE

Before the FEDERAL COMMUNICATIONS COMMISSION Washington, D.C. 20554

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DEC 2 6 1996

In the Matter of) FEDERAL COMMUNICATIONS COMMISSION) OFFICE OF SECRETARY
Implementation of the Pay Telephone Reclassification and Compensation Provisions of the Telecommunications Act of 1996) CC Docket No. 96-128))
PACIFIC BELL AND NEVADA BELL	,)
Comparably Efficient Interconnection Plan for the Provision of Payphone Service)))

PACIFIC BELL'S AND NEVADA BELL'S CEI PLAN FOR PAYPHONE SERVICE

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SUMMARY

Pacific Bell and Nevada Bell submit this Comparably Efficient

Interconnection ("CEI") plan for the provision of payphone service. In this CEI plan, we demonstrate: 1) that we will interconnect to and take all basic network services that we will use in the provision of payphone service at tariffed rates and on the same terms and conditions as are available to all independent payphone service providers ("PSPs"); and 2) that we satisfy all the Commission's non-structural safeguards that are required for provision of payphone services pursuant to CEI plans. This plan covers all payphone services that are included in the statutory definition of payphone service and offered by either Pacific Bell or Nevada Bell.

We request approval of this CEI Plan no later than April 15, 1997.

Approval by this date is essential because BOCs must have approved CEI plans prior to receiving proper compensation.

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Before the FEDERAL COMMUNICATIONS COMMISSION Washington, D.C. 20554

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In the Matter of) OFFICE OF SECRETARY
Implementation of the Pay Telephone Reclassification and Compensation Provisions of the Telecommunications Act of 1996) CC Docket No. 96-128)
PACIFIC BELL AND NEVADA BELL))
Comparably Efficient Interconnection Plan for the Provision of Payphone Service	,) _)

PACIFIC BELL'S AND NEVADA BELL'S CEI PLAN FOR PAYPHONE SERVICE

Pacific Bell and Nevada Bell submit this Comparably Efficient Interconnection ("CEI") plan for the provision of payphone service.

I. INTRODUCTION

Section 276 of the Telecommunications Act of 1996 ("Act") requires the Commission to

"prescribe a set of nonstructural safeguards for Bell operating company payphone service...which,...at a minimum, include the nonstructural safeguards equal to those adopted in the Computer Inquiry - III (CC Docket No. 90-623) proceeding..."

Pursuant to this statutory mandate, the Commission has required each BOC to file a CEI plan for the specific payphone services which the BOC intends to

¹ 47 U.S.C. Section 276(b)(1)(C).

offer. The CEI plan must describe how the BOC's payphone service offerings comply with the CEI equal access parameters and other nonstructural safeguards, including the unbundling, customer proprietary network information ("CPNI"), network information disclosure, and nondiscriminatory installation, maintenance, and repair requirements.²

Accordingly, in this CEI plan, we demonstrate: 1) that we will interconnect to and take all basic network services that we will use in the provision of payphone service at tariffed rates and on the same terms and conditions as are available to all independent payphone service providers ("PSPs"); and 2) that we satisfy all the Commission's non-structural safeguards that are required for provision of payphone services pursuant to CEI plans. This plan covers all payphone services that are included in the statutory definition of payphone service³ and offered by either Pacific Bell or Nevada Bell.

We request approval of this CEI Plan no later than April 15, 1997.

Approval by this date is essential because BOCs must have approved CEI plans "prior to receiving compensation."

Implementation of the Pay Telephone Reclassification and compensation Provisions of the Telecommunications Act of 1996, CC Docket NO. 96-128, Report and Order, FCC 96-388, released September 20, 1996 ("Payphone Order"), paras. 202 - 207, as amended in Erratum released September 27, 1996; Order on Reconsideration, FCC 96-439, released November 8, 1996 ("Payphone Reconsideration Order"), para. 220.

³ Section 276(d) defines "payphone service" as "the provision of public or semipublic pay telephones, the provision of inmate telephone service in correction institutions, and any ancillary services."

⁴ Payphone Reconsideration Order, para. 132.

II. COMPLIANCE WITH THE CEI REQUIREMENTS

In its initial Report and Order in Computer Inquiry III, the Commission specified the showings that must be made in a CEI plan.⁵ We make those showings below.

A. <u>Description Of The Use Of Network Services</u>

In order to explain how we will meet the CEI requirements, the following is a description of how both independent PSPs and our payphone service operations will use tariffed network services to provide their payphone services. As demonstrated in the tariffs in <u>Attachment A</u>, independent PSPs and our payphone service operations will have available to them the same tariffed network services for use in providing payphone services.

We offer a variety of access line services which can be used with either an instrument-implemented ("smart") or central-office-implemented ("dumb") payphone set having touch-tone capability. Most of our payphone access line services can be ordered as either "outward only" or "bothway" service. In all cases, the demarcation point between our network and either the PSPs' or our payphone operation's unregulated equipment will be the Minimum Point of Entry ("MPOE"). Descriptions of these services follow.

COPT Service (Basic). COPT Service (Basic) is a measured (with respect to local calls) line service designed to work with "smart" payphone sets. COPT Basic

⁵ Amendment of Section 64.702 of the Commission's Rules and Regulations (Third Computer Inquiry), Report and Order, 104 FCC 2d 958 (1986) ("CI III R&O").

service includes blocking and screening. However, the set must provide any and all desired coin features. While we may provide operator services, including card verification and acceptance, for intraLATA calls, PSPs may make arrangements with another service provider to do so.

COPT Coin Line.⁶ COPT Coin Line service is a flat-rated (with respect to local calls) line service designed to work with "dumb" payphone sets. Coin Line service includes central office-based blocking and screening, as well as the following central office-based coin features: Coin Control, Call Rating, and Coin Return.

COPT Charge-a-Call. COPT Charge-a-Call service is a line service designed for coinless payphone sets and allows only 0+ and toll-free access calls. In particular, the service allows third party, collect, calling card, and credit card billing. IntraLATA calls are handled by our operator services, including our automated card verification and acceptance systems, which generally accept the card of any issuer with whom we have a card honoring agreement.

Inmate. Inmate service is referred to in Pacific Bell's tariffs as "Outward Only, or Bothway Service Provided in Locations Within Government Agencies."

Nevada Bell's tariffs refer to inmate service as "confinement services." Inmate service

⁶ By January 15, 1997, Pacific Bell will tariff changes to COPT Coin Line to revise Automatic Number Identification ("ANI") in order to identify the call as originating specifically from a coin control payphone. Nevada Bell has not in the past offered COPT Coin Line service but plans to offer both a flat-rated and a measured COPT Coin Line service by January 15, 1997. Nevada Bell will offer only measured line service in those central offices where it is technically feasible to do so. Where it is not, Nevada Bell will offer flat-rated service.

Nevada Bell will tariff COPT Charge-a-Call service by January 15, 1997.

is a line service designed today for "smart," and in the future for "dumb," payphone sets located in public or private prisons. Inmate services identify (or "screen") all outgoing calls as calls originating from an Inmate access line service and permit either bothway or outward only (1) sent-paid and collect calls or (2) collect calls only. The nonregulated payphone equipment must block all other calls.

B. <u>Interface Functionality</u>⁹

We will interconnect our payphone services to our networks only by means of the tariffed network services with standardized technical interconnections that are available to all PSPs. No special interfaces, signaling, abbreviated dialing, derived channels or other capabilities will be made available only to our pay telephone operations.

C. <u>Unbundling of Basic Services</u>¹⁰

The basic network services which will be used by our payphone service operations will be offered unbundled from our other basic service offerings, as shown in the discussion of the services in <u>Section A</u> above and in tariffs included in <u>Attachment A</u> hereto. All services and features which will be used by our payphone service operations will be available to independent PSPs under state tariffs. Prior to the

⁸ Both Pacific Bell and Nevada Bell plan to tariff new inmate service offerings, outward only and both way, for use with "dumb" payphones by January 15, 1997.

⁹ <u>CLIII R&O</u> at para. 157.

⁰ <u>Id.</u> at para. 158.

effective date of the Act, we had already made available to independent PSPs services which allow them to offer payphone services using either "smart" or "dumb" payphone sets and continue to make these service available to independent PSPs. All these basic network capabilities are associated with specific rate elements in our existing tariffs. We will make available to independent PSPs additional unbundled services through the 120-day ONA service request process, when requested unbundling meets the Commission's criteria. 13

D. Resale¹⁴

Our payphone service operations will take all basic services at unbundled tariffed rates.

E. Technical Characteristics¹⁵

We provide basic services to independent PSPs with technical characteristics that are equal to those of the basic services that we will use for our own

The Commission has required that carriers file tariffs with the state to make available central office coin transmission services which allow PSPs to offer payphone services using either "smart" or "dumb" payphone sets if the carrier provides such services to its own payphone operations. <u>Payphone Order</u>, para. 146, modified in <u>Payphone Reconsideration Order</u>, paras. 162 and 163. Our current state tariffs are consistent with the Commission's requirements, and we plan to add classes of services to our state tariffs (<u>see</u> notes 6 and 7 above).

¹² Nevada Bell plans to tariff its COPT Coin Line service by January 15, 1997.

¹³ See Payphone Order, paras. 148, 200.

¹⁴ <u>CLIII R&O</u> at para. 159.

¹⁵ <u>Id.</u> at para. 160.

payphone service operations. We will use tariffed basic services that are available to all PSPs, and our tariffs reference technical standards.

F. <u>Installation, Maintenance, and Repair</u>

Our procedures governing installation, maintenance, and repair of network services neither depend on, nor are affected by, the identity of the PSP. Our procedures ensure that the time periods for installation, maintenance, and repair of the basic services and facilities provided to independent PSPs are the same as we furnish to our own payphone operation. These processes, for the most part, are highly integrated and mechanized to minimize manual intervention wherever possible. Our employees are trained to use documented methods and procedures in their processing of orders and trouble reports. These procedures, as well as on-the-job training, instruct the employee to process work according to due dates (for service installation) and customer commitment times (for trouble reports). Many of the systems used for installation and repair actually monitor the due dates or commitment times in order to assure that the work involved is completed as agreed upon with the customer. Employees are evaluated on their ability to meet these due dates or commitment times and the quality of the repair or installation service.

1. <u>Installation</u>. PSPs who call for first-time service are offered a Starter Kit. The Starter Kit includes, among other things, descriptions of payphone products, order forms, and an explanation of our service order procedures. The Starter Kit is updated

¹⁶ <u>Id.</u> at para. 161.

as necessary. Our Industry Markets COPT Service Center ("CSC") accepts service orders for payphone services from PSPs or their authorized agents. The CSC and dedicated account and product personnel serve the needs of PSPs. Service orders are accepted by telephone, by fax, or, in the future, by electronic means which will be offered equally to all PSPs when available for payphone services. Our payphone operations will place orders for network services with the CSC in the same way as do other PSPs.¹⁷

All service orders are entered into the Service Order Retrieval and Distribution System ("SORD") with standard service intervals or customer-negotiated due dates. Once the orders are put into SORD, they are downloaded mechanically to downstream systems responsible for completing the provisioning process. Provisioning is completed according to the due date.

When installation is completed, SORD provides the service order activity information to Accounting, via the Customer Record and Information System ("CRIS"). Upon completion of a service order, CRIS produces or updates a customer service record ("CSR") which is mailed annually to the customer and is provided anytime, for a fee, upon customer request. This information is used for billing of services and updates

Our payphone operation has its own payphone technicians who will install, repair, and maintain payphone sets and other deregulated equipment. These technicians will not perform any network services installation, repair, or maintenance. All basic network services installation, maintenance, and repair work for our payphone operations will be performed by network services technicians on the same terms and conditions as they are performed for other PSPs.

Directory Assistance, "911", and account records. A record of the line assignments and services is also sent to the Loop Maintenance Operations System ("LMOS").

2. <u>Maintenance and Repair</u>. Maintenance and repair services for our network services are furnished on a non-discriminatory basis. All PSPs, including our own payphone operations, will be treated the same. Our payphone operations will make trouble reports on network services and receive information on the status of network repairs in the same way as do other PSPs.

Trouble reports come to a 611 Customer Service Bureau ("CSB"). When a PSP calls in with a trouble report, Maintenance Administrators ("MAs") use the Mechanized Loop Testing System ("MLT") to conduct a quick test to identify whether the problem is in the central office or elsewhere. If the test identifies trouble in the central office, MAs arrange for repair in accordance with workload and work force availability within the geographic area. If it is undetermined whether the trouble is in the line or the set, the PSP decides whether to ask for a network services repair dispatch or to investigate possible set problems (this allows the PSP to avoid being charged for a repair dispatch if the problem is in the set). If the PSP decides to have us make a repair dispatch, the repair commitment time is scheduled based on the workload and work force availability within the geographic area of the trouble.

After the dispatch is scheduled, a report is transmitted through LMOS to the appropriate maintenance center for the customer's service. A dispatched technician isolates the problem and supervises its resolution with central office personnel as necessary. Follow-up is made to assure that complete service restoration

has been accomplished, and our methods and procedures provide that the customer is to be notified when the problem has been resolved. Repair commitments are monitored through LMOS to ensure that they are met.

Subject to limited exceptions, trouble reports are worked on in the order received within each maintenance center. The primary consideration is the nature of the trouble. For example, a minor static report would receive processing and resolution in a longer time frame than would a service outage.

End User Access¹⁸ G.

Our payphone service operations will use the same tariffed services available to all independent PSPs. As a result, our payphone service operations can present end users with only the same network-based operational characteristics as those available to independent PSPs for presentation to their end users. No unique abbreviated dialing or signaling arrangements and no special derived channel access arrangements are or will be associated with our payphone service operations.

CEI Availability 19 Η.

Our underlying basic services are and will be available to our own payphone service operations and to independent PSPs at the same time in any given geographical service area. All our CEI services discussed in Section A above have been available for testing and use by PSPs, or, as in the case of Nevada Bell's COPT

¹⁸ <u>CI III R&O</u>, para. 162. ¹⁹ <u>Id.</u> at para. 163.

Coin Line Service, are subject to the Commission's waiver of the network disclosure requirements and do not require a testing period. If we add other CEI services in the future, we will provide independent PSPs a reasonable testing period prior to using these new basic service offerings in the provision of our payphone services.

I. <u>Minimization of Transport Costs</u>²⁰

Our tariffed basic payphone services are not distance-sensitive, and thus all PSPs, including our own, pay the same price for them regardless of distance from the central offices. If we do offer, and use with our payphone service, tariffed basic payphone services on a distance-sensitive basis, we will minimize transmission cost differences between our collocated unregulated payphone equipment and PSPs by using price parity standards that the Commission has approved. All the unregulated call control equipment that our payphone operation uses is located on the customers' premises, except Pacific Bell's Inmate Call Control Units ("ICCUs") which we have in central offices because LEC payphones traditionally were part of network service. All our call control equipment, regardless of location, will interconnect to the network using the same tariffed service (i.e., COPT Service, including 1PF) at the same price as is available to independent PSPs for use with their call control equipment on customers' premises.

²⁰ <u>Id.</u> at para. 164.

See, e.g. Amendment of Section 64.702 of the Commission's Rules and Regulations (Third Computer Inquiry), Memorandum Opinion and Order (Phase II Reconsideration Order), 3 FCC Rcd 1150, paras. 32-34 (1988). NYNEX Plan To Provide CEI To Providers Of Enhanced Protocol Processing Services, Order, 5 FCC Rcd 56, para. 8 (1990).

J. Recipients of CEI²²

None of the tariffs for our payphone services restrict the ability of independent PSPs or any class of customers to purchase our payphone services.

K. Allocation of Joint and Common Costs

We will allocate joint and common costs in compliance with our Cost

Allocation Manual, including any future amendments that are approved by the

Commission. Our allocation will be consistent with the Commission's Part 64 cost

allocation rules that were developed in the <u>Joint Cost Proceeding</u> and were

strengthened in the <u>Computer III Remand</u> proceeding, and with any future revisions of those rules.²³

L. Sample Tariffs²⁴

Attachment A hereto contains copies of tariffs for our basic payphone services identified above in Section A.²⁵

²² <u>CI III R&O</u>, para. 165.

²³ See, Implementation of the Telecommunications Act of 1996: Accounting Safeguards Under the Telecommunications Act of 1996. Notice of Proposed Rulemaking, 11 FCC Rcd 9054 (1996).

²⁴ CI-III R&O, para. 190.

As indicated, Nevada Bell will tariff COPT Coin Line Service by January 15, 1997.

M. Nondiscrimination Reporting

On a quarterly basis, we will track and report the installation and maintenance intervals for basic payphone services provided to our payphone operations and the same intervals for all our other customers, so that comparisons can be made. Our reports will contain the same types of information and be in the same format as the information and format the Commission approved in Computer III.

N. <u>Network Interface Information Disclosure</u>

No disclosure of network information is needed with respect to our currently tariffed COPT services. Interconnection between our payphone service and the underlying basic services is accomplished in all cases through existing published standard network interfaces, and changes to existing network specifications or publications of any new interfaces are not required at this time. In compliance with the waiver that the Commission granted, ²⁶ by January 15, 1997, Pacific Bell and Nevada Bell will provide all needed network disclosures. Pacific Bell will provide disclosure for "smart" inmate service for use with "dumb" payphones and for revisions to ANI in COPT Coin Line service. Nevada Bell will provide disclosure for COPT Coin Line service, COPT Charge-a-Call service, and various inmate service offerings (outward only and both way) for use with "dumb" payphones. We will continue to comply with all the Commission's network disclosure requirements as we develop new services or make

²⁶ Payphone Order, para. 146.

network changes that may affect the interconnection or interoperability of payphone services with the network.

Customer Proprietary Network Information²⁷ Ο.

We will comply with Section 222 of the Act and all CPNI requirements adopted in the Commission's rulemaking on CPNI requirements under the Act. We will not disclose or use the CPNI of independent PSPs without their approval, except in the provision of services to the independent PSPs. We agree with the Commission that information regarding usage of our payphones is not aggregate customer information and need not be made available to third parties.28

²⁷ CI-III R&O, para. 265. ²⁸ Id. at para. 205.

III. CONCLUSION

Our plan demonstrates compliance with all the Commission's CEI requirements. Accordingly, we request that the Commission approve our Plan no later than April 15, 1997.

Respectfully submitted,

PACIFIC BELL NEVADA BELL

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Their Attorneys

Date: December 26, 1996

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ATTACHMENT A - TARIFFS

Pacific Bell

Customer-Owned Public Pay Telephone ("COPT") Service

MTS - Referenced In COPT Service Tariff

Charges For Access Lines -- Referenced in COPT Service Tariff

Nevada Beil

Customer-Owned Public Telephone Service ("COPTS")

PACIFIC BELL

Customer-Owned Public Pay Telephone ("COPT") Service

METWORK AND EXCHANGE SERVICES

AS. EXCHANGE SERVICES

- 5.5 PUBLIC COMMUNICATIONS SERVICE COIN AND COINLESS (Cont'd)
- 5.5.3 CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE

A. DESCRIPTION

COPT Service provides an access line for use only with a customer-owned, pay telephone (COPT) which is equipped with Touch-Tone dialing capability.

This service allows the customer, within certain limitations, to establish the call rate for sent paid local and long distance calls placed from the COPT. The customer, for purposes of this service is the individual who subscribes to the access line.

Bothway COPT service (USOC-17Q) Measured	(T)
Outward only COPT service (USOC-16Q) Measured	(T)

(D):

Bothway COPT Coin Line Service (USOC-1CL)
Outward only COPT Coin Line Service (USOC-1TC)

Bothway COPT Charge-A-Call (USOC-2CQ) Measured (N)
Outward only COPT Charge-A-Call (USOC-1CQ) Measured (N)

This service is provided in locations within U.S. Government Agencies, the State of California and other agencies, and is arranged to provide special handling of telephone calls.

Bothway COPT service (USOC-1PF).
Outward only COPT service (USOC-1PL).

Bothway COPT Inmate Collect Only (USOC-2PF) (N)
Outward only COPT Inmate Collect Only (USOC-2PL) (N)

B. TERRITORY

Within the exchange areas of all exchanges, except Verdi as said area is defined on maps filed as part of the tariff schedules.

z Correction - Material should have been omitted in Advice Letter No. 16378, effective December 22, 1992.

Continued

Advice Letter No. 16442

Issued by

Date Filed: Feb. 3, 1993

Decision No.

A. E. Swan

Effective: Mar. 15, 1993

(T)

(†)

(N)

(A)

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.5 PUBLIC COMMUNICATIONS SERVICE COIN AND COINLESS (Cont'd)
 5.5.3 CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (Cont'd)
- C. REGULATIONS
 - 1. General.
 - a. COPT service is available where equipment, facilities, and operating conditions permit.
 - b. Directory listings will be furnished in accordance with Schedule Cal.P.U.C. No. A5.7.1, as it applies to individual line listings.
 - c. If the call is originated and carried exclusively over the Utility's network, all attempts to bill intraLATA collect, third party, and calling card calls to this service will be denied. Under normal conditions, the Utility will generate the digits necessary to identify the service for billing restriction purposes. Validation services utilized in conjunction with this product are available to other service providers under Schedule Cal.P.U.C. No. 175-T, Section 6.2.
 - d. Joint User Service is not furnished with this service.
 - e. A COPT set cannot be used with any other class of service.
 - f. Utility operator assistance on coin sent paid calls are denied, except for COPT Coin Line service.
 - g. Utility will not offer or make refunds.
 - h. Nonrecurring charges as set forth for access lines COPT services in Schedule Cal.P.U.C. No. A3. apply.
 - i. The limitation of the Utility's liability is as set forth in Schedule Cal.P.U.C. No. A2.1.14.
 - j. The restrictions against the use of COPT service with Foreign Exchange, Foreign Prefix, Foreign District Area Service, Wide Area Telephone Service, Centrex, Custom Calling Services, Remote Call Forwarding, Private Line Service and Channels for Data Transmission apply.
 - k. Individual line COPT measured service is excluded from ZUM.

Continued

Advice Letter No. 18457A

Issued by

Date Filed: Aug. 27, 1996

Decision No.

A.E. Swan

Effective: NOV 1 4 1996

Executive Director

Resolution No.

SCHEDULE CAL.P.U.C. NO. A5. 10th Revised Sheet 476.2 Cancels 9th Revised Sheet 476.2

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.5 PUBLIC COMMUNICATIONS SERVICE COIN AND COINLESS (Cont'd)
- 5.5.3 CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (Cont'd)
- C. REGULATIONS (Cont'd)
 - 1. General (Cont'd)
 - 1. Rates for extended service comprehend service without additional charge in the exchanges and district areas listed in Schedule Cal.P.U.C. No. A5.1.1. and exchanges and district areas listed in Schedule Cal.P.U.C. No. A5.2.1. Zone 1 and 2, which indicates the local service areas.

Rates for service other than extended or Zone Usage Measurement Service comprehend local service without additional charge to all stations receiving service from the exchanges from which the primary station is served.

Rates for service for other than that shown above, refer to Schedule Cal.P.U.C. No. A6.2.1.

- m. The Utility may offer operator assistance on non-sent paid calls originating from any COPT telephone.
- n. Aggregation of COPT instruments behind a PBX is allowed to the extent that the PBX/COPT Configuration allows 9-1-1 dispatchers to determine the geographical origin of emergency calls to the same extent currently allowed for more conventional telephones. If the PBX/COPT configuration does not allow this level of identification of the call's origin, aggregation will not be allowed.
- o. There is no distinction between a coin COPT and coinless COPT for:
 - · percent mark-up
 - recovery of opportunity costs
 - non sent paid calls
- p. The Utility shall compensate COPT customers ten (10) cents for each completed non-sent paid intraLATA toll call made over COPT instruments, but directed to the Utility for completion and billing by the Utility. Non-sent paid intraLATA toll calls consist of credit (calling) card calls, third party calls, person to person calls and collect calls (calls billed to the called number).

The Utility is not required to pay any compensation for intraLATA calls placed through 800, 950, 10XXX calling or for verify/interrupt.

- q. The CPUC Staff is permitted to audit the commission payments and revenues of the 10 COPT operators that own or manage the largest number of COPT stations in California.
- NOTE 1: Exceptions: Services provided to the U.S. Government and State of (N) California locations requiring special handling of telephone calls are exempt from these requirements. (N)

Continued

(T)

(N)

(N)

SCHEDULE CAL.P.U.C. NO. A5. 4th Revised Sheet 476.2.1 Cancels 3rd Revised Sheet 476.2.1

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.5 PUBLIC COMMUNICATIONS SERVICE COIN AND COINLESS (Cont'd)
- 5.5.3 CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (Cont'd)
- C. REGULATIONS (Cont'd)
- 1. General (Cont'd)
 - r. In addition to Regulations and Rates found in this tariff schedule, the requirements set forth in Decision No. 90-06-018 dated June 6, 1990, Decision No. 92-01-023 dated January 10, 1992, and Decision No. 94-09-065 (T) dated September 15, 1994, are applicable. (T)
 - s. International Direct Distance Calling (IDDD) is provided on an optional basis in measured service exchanges and is conditional where equipment facilities and operating conditions permit.
 - t. The Utility, where feasible, will install an aerial drop from an existing pole to serve a COPT line where the line is located within 25 feet of the pole. The charge for the drop will be included in the installation charge set forth in Schedule Cal.P.U.C. No. A3.1.2. The Utility will not install a pole for the specific purpose of installing an aerial drop.
 - u. 10XXX Selective Blocking

10XXX Selective Blocking is available only to Bothway COPT Service (USOC 17Q). This service is offered on a limited basis where local facilities and operating conditions permit. 10XXX Selective Blocking will block calls in the following way:

Split Blocking - Block 10XXX+1+, 10XXX+011+

- 2. Customer Responsibility
- a. The customer is responsible for the installation, operation and maintenance of any COPT used in connection with this service beyond the Utility's local loop demarcation point.
- b. The customer will be responsible for payment of Utility and/or interexchange carrier toll rates for all sent paid toll calls originating from this service. In addition, call screening, call blocking, and or call rating will be the responsibility of the customer.
- c. Customer owned pay telephones must be registered in compliance with the FCC's Registration Program or connected behind a FCC registered coupler.
- d. Reserved

Continued